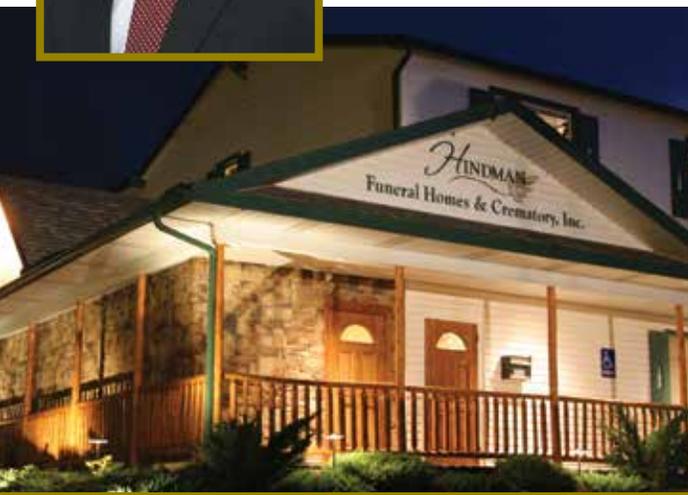


# COMPASSION YOU CAN TRUST.

*"Thank you for choosing Hindman Funeral Homes & Crematory to carry out your loved one's cremation services. We realize that you are entrusting us with an immensely important responsibility. In return, we want to offer you reassurance and peace of mind. That's why we developed this 10-Point Assurance Process.*

*This brochure explains the high standards we adhere to throughout the cremation process. We are committed to serving your family with secure and dignified cremation services; and*

*we vow to treat your loved one with the same level of compassion and respect we would show one of our own family members. If you have any questions about our cremation standards, do not hesitate to ask us."*



**HINDMAN**  
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William T. Hindman, Supervisor

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Allen B. Dryzal, Supervisor

[HindmanFuneralHomes.com](http://HindmanFuneralHomes.com)



GAIN PEACE  
OF MIND  
WITH OUR  
**10-Point**  
CREMATION  
ASSURANCE  
PROCESS

**HINDMAN**  
FUNERAL HOMES & CREMATORY, INC.

## 1 YOUR LOVED ONE ALWAYS REMAINS IN OUR CARE

We promise your loved one will *never* leave our care, *never* change hands and *never* be outsourced. Although most local funeral homes offer cremations, they simply transport your loved one to an out-of-town crematory and never actually witness the cremation. However, when you choose Hindman Funeral Homes & Crematory, your loved one will remain in the shelter of our care. That's because we are the *only* funeral home in Cambria County with an onsite crematory owned and operated by our expert staff.

## 2 PROTECTING YOUR LOVED ONE'S IDENTITY

As soon as your loved one enters our care, we place an identification band on them. This guarantees that we can always confirm your loved one's identity.

## 3 METICULOUS TRACKING SYSTEM

We use a coordinated tracking system at our crematory to confirm your loved one's identity throughout the cremation process. As soon as they enter our facility, we assign them a personal identification number (PIN) that is stamped onto a metal tag and logged into our computer tracking system. This allows us to trace every phase of the cremation process—from the moment your loved one enters our care to the moment we return them to your care.

## 4 IDENTIFICATION PROCESS

Positive identification is a critical step that we require before each and every cremation. Our

staff will prepare your loved one in a gown or the clothing of your choice and invite you or a family representative to confirm their identity. If you choose not to participate in this process, we ask your family to provide us with a current photo ID so our staff can complete this step for you.

## 5 FAMILY GATHERINGS

At our first-rate crematory, we have created a warm and inviting atmosphere for families who want to attend the cremation. We invite your family to gather at our facility before the cremation for a final goodbye. You are also welcome to stay and witness your loved one's cremation.

## 6 CHECKS & BALANCES

We review all cremation paperwork to ensure permits, authorizations and other items have been properly documented. This paperwork is then attached to the cremation unit along with an identification card.

## 7 SYSTEMATIC RECORD KEEPING

We maintain a cremation control log that tracks the important details for your loved one's cremation. This includes your loved one's name, critical dates and times and all cremation technicians involved throughout the process.

## 8 PRECISE CREMATION PROCEDURES

The metal PIN tag remains with your loved one throughout every step of the process, even during

the actual cremation. One of our technicians will attach your loved one's identification card and paperwork to the outside of the unit before the cremation. Once the cremation is complete, we remove the PIN tag from the crematory, verify the number and place the cremated remains and tag into the urn of your family's choice. We then place the identification card inside the urn and file a second card in our permanent records. This rigorous tracking system allows us to constantly monitor your loved one's identity and guarantee that you receive the correct cremated remains.

## 9 HONORING PREARRANGEMENTS OUT OF THE AREA

If your loved one pre-planned a cremation service with us and passes away while out of town, we will coordinate with another cremation provider in that area. In fact we offer travel protection for a minimal fee that guarantees no additional costs are incurred no matter where you pass anywhere in the world as long as you contact Hindman Funeral Homes first.

## 10 MEANINGFUL TRIBUTES

We encourage families to take time to reflect and pay tribute to their loved one before or after the cremation. Our caring staff will help you create an unforgettable service that reflects your loved one's unique life. Whether you want to hold a visitation, memorial service, an elaborate Celebration of Life or a small gathering, we will handle all the details for you.